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## Overview

#### About this course

This three-day MTA Training course helps you prepare for Microsoft Technology Associate Exam 98-369, and build an understanding of these topics: The cloud, enabling, using and configuring cloud services, supporting cloud users, and administering Office 365 and Microsoft Intune. This course leverages the same content as found in the Microsoft Official Academic Course (MOAC) for this exam.

### **Audience profile**

The Microsoft Technology Associate (MTA) is Microsoft's newest suite of technology certification exams that validate fundamental knowledge needed to begin building a career using Microsoft technologies. This program provides an appropriate entry point to a future career in technology and assumes some hands-on experience or training but does not assume on-the-job experience.

### At course completion

After completing this course, you will be able to:

- Understand the cloud
- Enable, use, and configure Microsoft Cloud Services
- Administer Office 365 and Microsoft Intune
- Support cloud users

# **Course Outline**

## Module 1: Understanding the CloudLessons

- Understanding Cloud Principles and Delivery Mechanisms
- Understanding Cloud Security Requirements and Policies
- Understanding How a Cloud Service Stays Up to Date and Available



• Understanding the Different Types of Cloud Services

## Module 2: Enabling Microsoft Cloud ServicesLessons

- Enabling Microsoft Office 365
- Enabling Microsoft Intune
- Understanding Microsoft Azure

## Module 3: Administering Office 365 and Microsoft IntuneLessons

- Administering Office 365
- Administering Microsoft Intune

## Module 4: Using and Configuring Microsoft Cloud ServicesLessons

- Configuring Exchange Online
- Configuring SharePoint Online
- Configuring OneDrive
- Configuring Skype for Business Online
- Configuring Microsoft Intune

## **Module 5: Supporting Cloud UsersLessons**

- Resolving Issues with Installing Office Applications and Signing In
- Resolving Issues with Emails and Calendars
- Resolving Issues with SharePoint and OneDrive
- Resolving Issues with Skype for Business Online

